



TABLE OF CONTENTS

MEDICARE PARTICIPATION	1
FRAUD & ABUSE	2
COMPETITIVE BIDDING OVERVIEW	3
DEEMED ACCREDITATION ORGANIZATIONS	6
HIPAA	9
MEDICARE AUDITS	12
THE PERFECT PATIENT INTAKE	13
COMMERCIAL INSURANCE VERIFICATION	15
ASSIGNMENT OF BENEFITS	17
PRESCRIPTIONS	18
PROOF OF DELIVERY	34
MEDICARE SUPPLIER STANDARDS	38
ADVANCED BENEFICIARY NOTIFICATION (ABN)	42
ADVANCED DETERMINATION OF MEDICAL COVERAGE	49
POWER MOBILITY DEMONSTRATION	56
CERTIFICATES OF MEDICAL NECESSITY (CMN)	58
ELEMENTS OF EFFECTIVE COVER LETTERS	70
MAE (MOBILITY ASSISTIVE EQUIPMENT) FLOWCHART	73
ANKLE-FOOT / KNEE-ANKLE-FOOT ORTHOSIS	75
AUTOMATIC EXTERNAL DEFIBRILLATORS	84
CANES AND CRUTCHES	87
CERVICAL TRACTION DEVICES	88
COMMODOES	90
ENTERAL NUTRITION	92
EXTERNAL BREAST PROTHESIS	98
EXTERNAL INFUSION PUMPS	100
EYE PROTHESIS	111
FACIAL PROSTHESES	112
GLUCOSE MONITORS (DIABETIC SUPPLIES)	116
HIGH FREQUENCY CHEST WALL OSCILLATION DEVICES	121
HOSPITAL BED AND ACCESSORIES	123
IMMUNOSUPPRESSIVE DRUGS	127
INTRAVENOUS IMMUNE GLOBULIN	131
KNEE ORTHOSES	132
LOWER LIMB PROSTHESES	146
MANUAL WHEELCHAIR BASES	154
MECHANICAL IN-EXSUFFLATION DEVICES	159
NEBULIZERS / MEDICATIONS	160
NEGATIVE PRESSURE WOUND THERAPY PUMPS	172
ORAL ANTICANCER DRUGS	179
ORAL ANTI-EMETIC DRUGS	182
ORAL APPLIANCES FOR THE TREATMENT OF OSA	185
ORTHOPEDIC FOOTWEAR	192
OSTEOGENESIS STIMULATORS	194
OSTOMY SUPPLIES	197
OXYGEN AND OXYGEN EQUIPMENT	203
PARENTERAL NUTRITION	223



TABLE OF CONTENTS (CONT'D)

PATIENT LIFTS	232
PNEUMATIC COMPRESSION DEVICES	234
PAP DEVICES FOR THE TREATMENT OF OSA	239
POWER MOBILITY DEVICES	252
PRESSURE REDUCING SUPPORT SURFACES – GROUP 1	275
PRESSURE REDUCING SUPPORT SURFACES – GROUP 2	279
PRESSURE REDUCING SUPPORT SURFACES – GROUP 3	283
REFRACTIVE LENSES	286
RESPIRATORY ASSIST DEVICES	290
SEAT LIFT MECHANISMS	299
SPEECH GENERATING DEVICES	302
SPINAL ORTHOSIS: TLSO AND LSO	306
SUCTION PUMPS	310
SURGICAL DRESSINGS	314
THERAPEUTIC SHOES FOR PERSONS WITH DIABETES	326
TRACHEOSTOMY CARE SUPPLIES	334
TRANSCUTANEOUS ELECTRICAL NERVE STIMULATORS (TENS)	338
UROLOGICAL SUPPLIES	346
WALKERS	357
WHEELCHAIR OPTIONS / ACCESSORIES	360
WHEELCHAIR SEATING	378
CAPPED RENTAL ITEMS	392
PLACE OF SERVICE (POS)	393
HCPCS MODIFIERS	399
ICD-9 CM CODES	408
DAYS SALES OUTSTANDING (DSO)	409
A/R MANAGEMENT	410
CO-PAYS / DEDUCTIBLES / FINANCIAL HARDSHIP	413
TECHINICAL VS. NON-TECHNICAL DENIALS	415
THE MEDICARE APPEAL PROCESS	416
TIMELY FILING REQUIREMENTS	432
OVER AND INCORRECT PAYMENTS	433
MAINTAINING & ARCHIVING YOUR RECORDS	434
APPENDIX	435
ITEMS <u>NOT</u> COVERED BY MEDICARE	436
CLAIM ADJUSTMENT REASON CODES	439
REMITTANCE ADVICE CODES	462